



## Kiraberi Pet Care Est. 2017

### Pet Sitting Service Agreement

Please note: Do not write outside of designated areas. Be sure to answer designated questions, this document is double-sided. Improper completion will make this document invalid and must be corrected.

Failure to agree and sign this document will result in immediate termination of services from Kiraberi Pet Care.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Date: \_\_\_\_\_

1. I consent to the employees of Kiraberi Pet Care to enter my property to ensure the care of my pet(s).
2. Unless previously discussed with Richelle, I agree to pay the invoice in full within 7 days of receiving it. A reminder email will be sent after 5 days. Failure to abide by this will result in a \$20.00 charge every 5 days until the original amount is paid in full.
3. (Only if renting) I have informed my landlord (or other relevant parties) that a Kiraberi Pet Care employee has permission to enter my building/house/apartment to care for my pets.
4. I have met all the required needs of the employees of Kiraberi Pet Care. If there is a requirement I am unable to meet, or a known safety issue I would have disclosed this to the Kiraberi Pet Care staff. *See Code of Conduct at [kiraberipetcare.ca](http://kiraberipetcare.ca)*
5. (Only required for in-home pet sitting services) I have informed my pet's veterinary clinic that a Kiraberi Pet Care employee will be caring for my pet(s) for the duration of my trip.



6. I understand that while Kiraberi Pet Care staff can offer advice/opinions and minor medical treatments such as ear cleanings, nail trims, soaks, bandaging or wound cleaning, the Kiraberi Pet Care staff cannot diagnose or prescribe medications. You must go to your veterinarian in order to get a diagnosis and/or medication for your pet(s).
7. I consent to the employees of Kiraberi Pet Care to bring my pet or contact my veterinary clinic (or nearest emergency veterinary clinic) if serious injury or sickness is suspected.
8. I consent and understand that in the event of sickness or injury of my pet Kiraberi Pet Care will contact me as soon as possible. In most veterinary clinics it is prohibited to proceed with any procedure or care unless consent is given from the owner. You can request a form from your vet clinic that states, you give permission to another party to make decisions for your pet in the case of an emergency. Otherwise, if a veterinary visit is necessary the owner must be called for consent to proceed.
9. Kiraberi Pet Care has a social media presence. We create posts and engagements with our followers to educate and promote our services. I consent to the employees of Kiraberi Pet Care to take and post photos/videos of my animals on social media.
- ☐ Yes, go ahead and post my pets without identifying myself or my property.
- ☐ No, I do not want my pets posted on social media.
10. Are there any allergies (animal or human) that need to be disclosed to Kiraberi Pet Care staff? Please specify: \_\_\_\_\_
11. Is the property protected by an alarm system? ☐ Yes ☐ No
12. Is it possible that the Kiraberi Pet Care staff could accidentally set it off? Is there an override/cancel code in case of accidental trigger?
- Please specify: \_\_\_\_\_

13. I have instructed and consented to the Kiraberi Pet Care staff to administer medication to my pet/s Including supplements or other non-prescribed substances

☐ Yes ☐ No/Not Applicable

	Pet Name:	Pet Name:
Medication Name:		
Dose & Time:		
Notes:		

14. I understand that it may not be Richelle Critchley personally that is in my home, to care for my animals. KPC has a handful of staff members who will report back to Richelle Critchley - Owner & Operator of Kiraberi Pet Care. When you make a booking with KPC, while you may have a preferred staff member, it is not guaranteed. *See Code of Conduct at [kiraberipetcare.ca](http://kiraberipetcare.ca)*

15. I, Richelle Critchley, accept full responsibility for any employees that may enter your home. My KPC employees are fully trained, respectful and familiar with the Kiraberi Pet Care Code of Conduct as well as our Service Agreements. My KPC employees are aware that any rule violation, negligence or breach of privacy will result in immediate termination from employment. If needed, a report to the appropriate authorities will be filed.

Client Initial: \_\_\_\_\_

16. I agree and consent to disclose any visual recorders (camera or motion sensor) or audio recorders on the property to the employees of Kiraberi Pet Care. Please state where they are located. Please note that KPC employees do not give consent to be visually or audibly recorded without prior knowledge.

- ☐ Yes, I have cameras/audio recorders
- ☐ No, I do not have cameras/audio recorders
- ☐ I do not wish to disclose this information

Type of Device (Camera, Sensor, Audio Recorder etc)	Location:

17. I consent to the Kiraberi Pet Care staff using my extracurricular accessories (pool, BBQ, lawnmower, TV, coffee maker etc) Any accessories or tools that are required to assist in the safety and care of the KPC employees, client property or pets have been previously discussed and given permission to use such as; snowblower, 4-Wheeler (farm use) hose (farm or garden use), washer/dryer, dishwasher etc. I will be sure to provide specific instructions and/or limitations that I wish for KPC staff to be aware of when using such property accessories.

Therefore the property owners cannot hold any staff member or the business, Kiraberi Pet Care responsible for any unforeseen circumstances in which items are damaged, broken or lost.

18. I understand that the Kiraberi Pet Care staff agree and consent to respect all property of the owners. We will ensure safety and maintenance to any extracurricular accessories we are given permission to use to the best of our ability. Therefore the Kiraberi Pet Care staff cannot hold the property owners responsible for any unforeseen circumstances or injury when using the extracurricular accessories.

19. I understand that Kiraberi Pet Care staff will do everything possible to ensure the safety and happiness of my pet(s). I agree and accept the risk of unforeseen circumstances occurring such as:

Property damage due to weather, wildfire, tornado, house fire, flood or robbery.

Loss of an animal due to any sickness, injury, robbery, natural disaster (tornado, flood, wildfire)

Accidents (car accident, injury, house fire, dog fight, runaway etc.)

Therefore cannot hold any employee or the business; Kiraberi Pet Care responsible for such instances.

20. I understand that the Kiraberi Pet Care staff consent to entering a property with animals. KPC staff understand the risks such as property damage due to weather, wildfire, tornado, house fire, flood or robbery

Loss of an animal due to any sickness, injury, robbery, natural disaster (tornado, flood, wildfire) or accident (car accident, injury, house fire, dog fight, runaway etc.)

Injury or sickness caused by the pets being cared for by KPC.

Therefore KPC staff cannot hold the property owners responsible for such instances.

21. I consent to receiving texts/calls from Kiraberi Pet Care to update on the status of the animals throughout the duration of my trip.

☐ Twice a day      ☐ Once a day      ☐ Once a week      ☐ None



22. I would like a copy of this signed service agreement sent to me via email:

Yes, please ☐ No, thank you ☐

Client Name (Print) : \_\_\_\_\_

Client Signature: \_\_\_\_\_

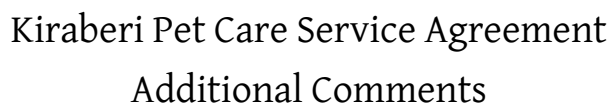
Employee Name (Print) : \_\_\_\_\_

Employee Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Please contact [kiraberipetcare@gmail.com](mailto:kiraberipetcare@gmail.com) or [kiraberipetcare.ca](http://kiraberipetcare.ca)  
if there are any questions or concerns.

Thank you!

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