



Kiraberi Pet Care Est. 2017

Service Agreement

Please note that failure to agree and sign this document will result in immediate termination of service from Kiraberi Pet Care.

I, _____

consent to the employees of Kiraberi Pet Care to enter my property to ensure the care of my pet(s).

1. Please confirm full address where pet care is taking place : _____

2. I have agreed to the estimate provided outlining cost of services provided by Kiraberi Pet Care.

3. I agree to pay the charge in full upon receiving the invoice for the services provided by

Kiraberi Pet Care.

4. (Only if renting) I have informed my landlord that a Kiraberi Pet Care employee will be entering my building/house/apartment for the duration of my trip.

5. I have met all the required needs of the employees of Kiraberi Pet Care. If there is a requirement I am unable to meet, or a known safety issue I would have disclosed this to the Kiraberi Pet Care staff.

See Code of Conduct at kiraberipetcare.ca

6. (Only required for in-home pet sitting services) I have informed my pet's veterinary clinic that a Kiraberi Pet Care employee will be caring for my pet(s) for the duration of my trip.

7. I understand that while Kiraberi Pet Care staff can offer advice/opinions and minor medical treatments such as ear cleanings, nail trims, soaks, bandaging or wound cleaning, the Kiraberi Pet Care staff cannot diagnose or prescribe medications. You must go to your veterinarian in order to get a diagnosis and/or medication for your pet(s).

8. I consent to the employees of Kiraberi Pet Care to bring my pet or contact my veterinary clinic (or nearest emergency veterinary clinic) if serious injury or sickness is suspected.

9. I consent and understand that in the event of sickness or injury of my pet Kiraberi Pet Care will contact me as soon as possible. In most veterinary clinics it is prohibited to proceed with any procedure or care unless consent is given from the owner. You can request a form from your vet clinic that you give permission to another party to make decisions for your pet in the case of an emergency. Otherwise, if a veterinary visit is necessary the owner must be called for consent to proceed.

10. Kiraberi Pet Care has a social media presence. We create posts and engagements with our followers to educate and promote our services. I consent to the employees of Kiraberi Pet Care to take and post photos/videos of my animals on social media, without identifying myself or my property.

11. (Client) Are there any allergies (animal or human) that need to be disclosed to Kiraberi Pet Care staff?

Please specify: _____

Client Initial: _____



12. I have instructed and consented to the Kiraberi Pet Care staff to administer medication to my pet/s Including supplements or other non-prescribed substances ☐ Yes ☐ No/Not Applicable

Pet Name	Medication	Dose & Time	Known Side Effects/Notes

13. I understand that there may be circumstances where an additional or replacement employee may need to care for my animals for a period of time who will report back to Richelle Critchley - Owner & Operator of Kiraberi Pet Care. See Code of Conduct at kiraberipetcare.ca

14. I, Richelle Critchley, accept full responsibility for any employees that may enter your home. My KPC employees are fully trained, respectful and familiar with the Kiraberi Pet Care Code of Conduct as well as our Service Agreement. My KPC employees are aware that any rule violation, negligence or breach of privacy will result in immediate termination from employment.

15. I agree and consent to disclose any security cameras or audio recorders on the property to the employees of Kiraberi Pet Care. Please state where they are located. Please note that KPC employees do not give consent to be visually or audibly recorded without prior knowledge.

☐ Yes, I have cameras/audio recorders

☐ No, I do not have cameras/audio recorders

☐ I do not wish to disclose this information

Type of Device (Camera, Audio Recorder etc)	Location:

16. Is the property protected by an alarm system? ☐ Yes ☐ No

17. Is it possible that the Kiraberi Pet Care staff could accidentally set it off? Is there an override/cancel code in case of accidental trigger? Please specify: _____

Client Initial: _____



18. (Client) I consent to the Kiraberi Pet Care staff using our extracurricular accessories (pool, BBQ, lawnmower, TV, coffee maker etc) Any accessories or tools that are required to assist in the safety and care of the KPC employees, client property or pets have been previously discussed and given permission to use such as; snowblower, 4-Wheeler (farm use) hose (farm or garden use), washer/dryer, dishwasher etc

I agree and accept the risk of unforeseen circumstances occurring such as: Property damage due to weather, fire, flood or robbery, therefore cannot hold any employee of or the business Kiraberi Pet Care responsible for such instances.

19. The Kiraberi Pet Care staff agree and consent to respect all property of the owners. We will ensure safety and maintenance to any extracurricular accessories we are given permission to use to the best of our ability. Therefore the Kiraberi Pet Care staff cannot hold the owners responsible for any unforeseen circumstances or injury when using the extracurricular accessories.

20. I understand that the Kiraberi Pet Care employees will do everything possible to ensure the safety and happiness of my pet(s). I agree and accept the risk of unforeseen circumstances occurring such as: Property damage due to weather, fire, flood or robbery. Loss of an animal due to sudden sickness, robbery or accident (car accident, injury, runaway etc.) Therefore cannot hold any employee of or the business Kiraberi Pet Care responsible for such instances.

21. Employee's of Kiraberi Pet Care agree and accept the risks of entering an unknown property. KPC Employees agree and accept the risks of caring for unknown animals. Therefore Kiraberi Pet Care cannot hold the owners responsible for any unforeseen circumstances occurring such as: Property damage due to weather, fire, flood or robbery or sickness/injury while caring for the pet(s).

22. I consent to receiving texts/calls from Kiraberi Pet Care to update on the status of the animals throughout the duration of my trip. ☐ Twice a day ☐ Once a day ☐ Once a week ☐ None

23. I would like a copy of this signed service agreement sent to me via email: ☐ Yes ☐ No

Employee Name: _____

Employee Signature: _____

Client Name: _____

Client Signature: _____

Date: _____

Please contact kiraberipetcare@gmail.com or kiraberipetcare.ca if there are any questions or concerns

