



## Kiraberi Pet Care Est. 2017 Training Service Agreement

1. I,

---

consent to the employees of Kiraberi Pet Care entering my property to ensure the care of my pet(s).

2. Please confirm the full address where pet care is taking place:

---

3. I have agreed to the estimate provided outlining cost of services provided by Kiraberi Pet Care.

4. I agree to pay the charge in full upon receiving the invoice for the services provided by Kiraberi Pet Care.

5. I have met all the required needs of the employees of Kiraberi Pet Care. If there is a requirement I am unable to meet, or a known safety issue I would have disclosed this to the Kiraberi Pet Care staff. *See Code of Conduct at [kiraberipetcare.ca](http://kiraberipetcare.ca)*

6. I understand that while Kiraberi Pet Care staff can offer advice/opinions and minor medical treatments such as ear cleanings, nail trims, soaks, bandaging or wound cleaning, the Kiraberi Pet Care staff cannot diagnose or prescribe medications. You must go to your veterinarian in order to get a diagnosis and/or medication for your pet(s).

7. I consent to the employees of Kiraberi Pet Care to bring my pet or contact my veterinary clinic (or nearest emergency veterinary clinic) if serious injury or sickness is suspected.

8. I consent to the employees of Kiraberi Pet Care to bring my pet(s) to another destination for training purposes via vehicle.

9. I consent to the employees of Kiraberi Pet Care to bring my pet(s) to another destination for training purposes via walking.

Client Initial: \_\_\_\_\_

13. I consent to the employees of Kiraberi Pet Care to use specific tools once previously discussed and given permission for training purposes such as:

- Haltis (Head Halters) - Muzzle
- Prong Collar
- Electric (Vibration) Collars
- Slip Leads
- Long Leads (Lunge Line)

14. I understand that at any point throughout the training services I may halt all services without notice. Although it is appreciated, you (client) are not obligated to share your reasoning behind your decision to KPC.

10. I consent to the employees of Kiraberi Pet Care to use their own collars, leashes for the duration of training

11. I understand that all progress will be recorded and relayed to the owner for updates and/or further training suggestions

12. Kiraberi Pet Care has a social media presence. We create posts and engagements with our followers to educate and promote our services. I consent to the employees of Kiraberi Pet Care to take and post photos/videos of my animals on social media, without identifying myself or my property.

15. I understand that at any point throughout the training services KPC may halt all services without notice. KPC employees are not obligated to share the reasoning behind our decision to you.

16. I understand that to ensure I see results it is crucial to follow the trainers instructions, homework and follow ups.

17. I understand that at any point throughout the training services you may ask questions, express concerns or ask for another opinion or resource from the trainer of KPC.

18. I consent and understand that in the event of sickness or injury of my pet Kiraberi Pet Care will contact me as soon as possible. In most veterinary clinics it is prohibited to proceed with any procedure or care unless consent is given from the owner. You can request a form from your vet clinic that you give permission to another party to make decisions for your pet in the case of an emergency. Otherwise, if a veterinary visit is necessary the owner must be called for consent to proceed.

19. I understand that there may be circumstances where an additional or replacement employee may need to care for my animals for a period of time who will report back to Richelle Critchley - Owner & Operator of Kiraberi Pet Care. *See Code of Conduct at kiraberipetcare.ca*

20. I, Richelle Critchley, accept full responsibility for any employees that may enter your home and/or care for your pet(s). My KPC employees are fully trained, respectful and familiar with the Kiraberi Pet Care Code of Conduct as well as our Service Agreement. My KPC employees are aware that any rule violation, negligence or breach of privacy will result in immediate termination from employment.

Client Initial: \_\_\_\_\_

22. Is the property protected by an alarm system? ☐Yes ☐No
23. Is it possible that the Kiraberi Pet Care staff could accidentally set it off? Is there an override/cancel code in case of accidental trigger? Please specify:
24. Are there any allergies (animal or human) that need to be disclosed to Kiraberi Pet Care staff? Please specify:
- 

21. I agree and consent to disclose any security cameras or audio recorders on the property to the employees of Kiraberi Pet Care. Please state where they are located. Please note that KPC employees do not give consent to be visually or audibly recorded without prior knowledge.

- ☐Yes, I have cameras/audio recorders
- ☐No, I do not have cameras/audio recorders
- ☐I do not wish to disclose this information

| Type of Device: (Ex: Audio Recorder/Camera) | Location: |
|---------------------------------------------|-----------|
|                                             |           |
|                                             |           |
|                                             |           |

Client Initial: \_\_\_\_\_

25. The Kiraberi Pet Care staff agree and consent to respect all property of the owners. We will ensure safety and maintenance to any extracurricular accessories we are given permission to use to the best of our ability. Therefore the Kiraberi Pet Care staff cannot hold the owners responsible for any unforeseen circumstances or injury when using the extracurricular accessories.

26. That Kiraberi Pet Care staff will do everything possible to ensure the safety and happiness of my pet(s). You agree and accept the risk of unforeseen circumstances occurring such as: Property damage due to weather, wildfire, tornado, house fire, flood or robbery. Loss of an animal due to any sickness, injury, robbery, natural disaster (tornado, flood, wildfire) or accident (car accident, injury, house fire, dog fight, runaway etc.) Therefore cannot hold any employee or the business; Kiraberi Pet Care responsible for such instances.

27. As an employee of Kiraberi Pet Care I agree and accept the risks of entering an unknown property. I agree and accept the risks of caring and/or training unknown animals. Therefore Kiraberi Pet Care cannot hold the owners responsible for any unforeseen circumstances occurring such as: Property damage due to weather, fire, flood or robbery or sickness/injury while caring for the pet(s)

28. (Client) I would like a copy of this signed service agreement sent to me via email:

☐ Yes ☐ No

If you have any questions or concerns please contact Kiraberi Pet Care at:

[kiraberipetcare.ca](http://kiraberipetcare.ca) - See Code of Conduct here

[kiraberipetcare@gmail.com](mailto:kiraberipetcare@gmail.com)

613-200-4067

Employee Name: \_\_\_\_\_

Employee Signature: \_\_\_\_\_

Client Name: \_\_\_\_\_

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and extend across the width of the page. There are no margins, text, or other markings on the paper.

